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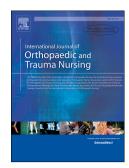
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Quality of counselling assessed by patients after total knee arthroplasty – a cross-sectional study

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Analysis: A-J H, PK

Manuscript preparation: A-J H. PK, MR, MM

Final approval: PK, MM

1	Quality of counselling assessed by patients after total knee arthroplasty: A cross-sectional
2	study
3	
4	Abstract
5	
6 7 8	Patient counselling is a key function in nursing. High-quality counselling promotes adherence to treatment and reduces complications. The purpose of the study was to describe the quality of counselling experienced by total knee arthroplasty patients following surgery.
9 10 11	The study was a descriptive cross-sectional study. The data were collected from patients following total knee arthroplasty (N=60) in 2016 with a modified Quality of Counselling Instrument, and analysed using statistical methods.
12 13 14	Over half of the patients (58%) were women and the mean age was 68 years (range 49–84). Over a quarter of patients (28.9%) lived alone, and about two-thirds were overweight (42.1%), or obese (31.6%). After surgery, many patients (88%) experienced moderate pain.
15 16 17 18 19 20	Half of patients (52.6%) received a good quality of counselling for the disease and its treatment, and counselling for recovery from treatment (81.6%) was good. Most patients (92.1%) received satisfactory counselling about physical activity. There was a correlation between the disease and its treatment counselling and quality of life (r=-0.553, p=0.003) and pain (r=-0657, p=0.000). Interaction during counselling was good (97.4%) and it was implemented in a patient-centred way (89.5%).
21 22	High-quality counselling implemented in a patient-centred manner can play a part in reducing pain and increasing patients' quality of life.
23	
24	Keywords: arthroplasty, counselling, pain, quality
25	
26	Introduction
27	
28	Total knee arthroplasty (TKA) is one of the most common surgical procedures and is an effective
29	treatment method for end stage osteoarthritis (OA) (Postler et al. 2018). In 2019, 13,460 TKA
30	surgeries were carried out in Finland and the number has been steadily increasing (Finnish
31	Arthroplasty Register). TKA reduces pain, improves function, and increases quality of life (QOL)
32	(Dash et al. 2017, Høvik et al. 2018, Price et al. 2018, Neuprez et al. 2019, Sharma et al. 2020).
33	
34	As well as the number of TKA patients continuing to rise, the need for counselling will also
35	increase due to the shortening of treatment periods. Counselling will also need to be implemented
36	over a shorter time period (Kaakinen 2013, Eloranta et al. 2016, Kaakinen et al. 2017, Jenkins et al.
37	2019). Patient counselling is a broad term used to refer to education, guidance, tips, and information

38	relevant to their current situation that patients receive from healthcare professionals. In this study,
39	counselling also concerns the mutual interactions between patients and healthcare staff, whereas
40	information/education only concerns relevant materials and explanations received by patients from
41	healthcare staff (Kääriäinen 2007, Kaakinen et al. 2017, Mäkelä et al. 2020).
42	
43	Patient counselling plays a key role in nursing and is one of its most important functions
44	(Kääriäinen & Kyngäs 2010, Sherman 2016, Kaakinen et al. 2017, Crawford et al. 2018, Yeh et al.
45	2018, Lasa-Blandon et al. 2019). It is particularly relevant for patient rehabilitation after treatment
46	(Kaakinen et al. 2016, Gröndahl et al. 2019, Kaakinen et al. 2020, Koekinbier et al. 2020). It should
47	also be noted that Finnish social and health care is governed by specific legislation, namely the Act
48	on the Status and Rights of the Patients (785/1992). The Act clearly states that patients have the
49	right to receive good quality health and medical care, and individual patients must be given an
50	explanation of their state of health, different treatment options, and the importance of treatment
51	(785/1992).
52	
53	According to previous studies, 10-20% of TKA patients felt a sense of dissatisfaction after surgery
54	(Gunaratne et al. 2017, Huang et al. 2017, Høvik et al. 2018, Price et al. 2018, Nyvang et al. 2019,
55	Pua et al. 2020), and one of the main factors in this troubling statistic has been post-operative pain
56	(Nyvang et al. 2019, Birch et al. 2020, Pua et al. 2020). The present study reports on the quality of
57	counselling after TKA as evaluated by patients themselves as part of five year follow-up study.
58 59 60 61	Background
62	OA is a common joint disease across the world (Kamaruzaman et al. 2017, Törmälehto et al. 2018),
63	and one factor in patient disability is knee OA (Pellinen et al. 2016, Mikkelsen et al. 2019). The main
64	symptoms of knee OA are joint pain, disability, and stiffness (Goh et al. 2016, Pellinen et al. 2016,
65	Törmälehto et al. 2018, Huang et al. 2020, Koekinbier et al. 2020). TKA is a surgical option for end
66	stage knee OA (Kizaki et al. 2019), and is one of the most common surgical procedures relating to
67	musculoskeletal disorders (Price et al. 2018) with over 13,000 surgeries performed in Finland alone
68	in 2019 (Finnish Arthroplasty Register). An indicator for potential TKA is knee OA which causes
69	pain and impairs mobility (Cooke et al. 2016, Goh et al. 2016, Reslan et al. 2018, Siviero et al. 2020,
70	Sore et al. 2020) as well as decreasing QOL (Chan et al. 2013, Chesham et al. 2017, Price et al. 2018).

The importance of patient counselling in nursing cannot be stressed enough (Kääriäinen & Kyngäs 2010, Sherman 2016, Kaakinen et al. 2017, Crawford et al. 2018, Yeh et al. 2018, Lasa-Blandon et al. 2019). However, it is also important for patient rehabilitation after treatment (Kaakinen et al. 2016, Gröndahl et al. 2019, Kaakinen et al. 2020, Koekinbier et al. 2020) and it should be based on the best available information (Flanders 2018). That information must be realistic, and patients must be treated with respect and kindness by healthcare professionals (Conradsen et al. 2016). Counselling may help pain management (Chen et al. 2013), reduce anxiety and fear (Gröndahl et al. 2019), may improve QOL (Raitanen et al. 2015, Gröndahl et al. 2019, Kaakinen et al. 2020) and reduce the length of hospital stays (Jones et al. 2011, Forsmo et al. 2016).

The goal of counselling is for the patient to use his own inner resources and take responsibility for his own health and wellbeing (Raitanen et al. 2015, Kaakinen et al. 2017, Yeh et al. 2018, Casimir et al. 2013, Flanders 2018). Counselling can also reduce patient contact after a treatment period has ended because the patient has more information about their own condition as well as for self-care (Flanders 2018, Stenberg et al. 2018, Kaakinen et al. 2020). Successful counselling benefits patients and their relatives (Kääriäinen & Kyngäs 2010) and can even be said to benefit the national economy (Cara 2014, Stenberg et al. 2018). Good quality counselling improves patient satisfaction (Rajala et al. 2018), promotes adherence to the treatment plan and improves continuity of care (Raitanen et al. 2015), reduces the number of complications (Kaakinen et al. 2017, Kaakinen et al 2020), and encourages patients to be more active in self-care and health-related decision-making (Eloranta et al. 2016). However, high-quality patient counselling requires sufficient time (Che at al. 2016, Gröndahl et al. 2019), resources, and professional staff (Kaakinen et al. 2017, Rajala et al. 2018, Kaakinen et al. 2020), not all of which are always readily available.

Patient-centred counselling focuses on understanding patients' individual needs (Bensing et al. 2013, Raitanen et al. 2015), lifestyle, and considers the patient's social as well as cultural background (Kaakinen et al. 2020, Mäkelä et al. 2020). Patient-centred counselling fosters active interaction between patient and the healthcare professional (Kääriäinen 2007, Kyngäs et al. 2017) and the patient can receive feedback in a positive atmosphere (Kääriäinen 2007, Kaakinen et al. 2020). The need for counselling is likely to increase in the future due to shortening of treatment periods and the pressure that leads to a need to implement shorter counselling times (Kaakinen 2013, Eloranta et al. 2016, Kaakinen et al. 2017, Jenkins et al. 2019). The levels of patient knowledge about their statutory rights and about their own illnesses and the treatments available have also increased (Kaakinen et al. 2013). Challenges to the implementation of counselling are brought by shorter treatment periods (Che et al.

106	2016, Urstad et al. 2018) and insufficient counselling resources (Flanders 2018). Because of complex
107	modern healthcare environments, patients also need high quality information so that they can
108	successfully manage their own health (Sherman 2016, Kennedy et al. 2017).
109	
110	After TKA, it is important for patients' wellbeing that they receive adequate counselling about their
111	illness and post-operative rehabilitation from a healthcare professional (Koekinbier et al. 2020).
112	Following this procedure, many patients suffer from early post-operative complications such as pain,
113	muscle atrophy, and limited joint function which inevitably cause difficulties in patients' daily life
114	and thus decrease QOL (Xu et al. 2017). Prior to TKA patients should receive counselling about joint
115	mobilization techniques as this is thought to decrease pain and increase range of motion (Høvik et al.
116	2017, Xu et al. 2017). Early mobilization will also decrease the risk of venous thromboembolism and
117	shorten the length of hospital stay (Chua et al. 2017, Xu et al. 2017). Post-operative phase of a TKA
118	procedure is strongly associated with postoperative pain (Donell et al. 2012, Chan et al. 2013, Chen
119	et al. 2013, Dalury 2016, Høvik et al. 2018, Zhu et al. 2018, Jayakumar et al. 2019). Patients should
120	receive comprehensive pain management counselling prior to discharge which should include
121	provision of information on the use of pain medicine (Kaakinen et al. 2020), side effects of
122	medications (Bemelmans et al. 2020), and how to tapering medication (Kennedy et al. 2017.) Post-
123	operative counselling includes providing information about the procedure performed and possible
124	complications (Kaakinen et al. 2020). Patients also need information about their current condition,
125	lifestyle changes, and treatment of the disease (Sendir et al. 2013).
126	
127	TKA has been studied from many different perspectives, including the effect of treatment pathways
128	and the length of hospital stay (Gordon et al. 2011, Marsh et al. 2019), in terms of cost-
129	effectiveness (Watters et al. 2011, Ferket et al. 2017, Kamaruzama et al. 2017, Marsh et al. 2019),
130	patients' experiences of the surgical process (Choi & Ra 2016), and their experiences of pain in the
131	post-operative phase (Høvik et al. 2018). However, the quality of counselling experienced by TKA
132	patients has been studied very little over the past ten years in Finland as well as globally. The aim of
133	the study reported here was to describe how patients experienced the quality of counselling after
134	TKA and the factors which impact on it.
135	
136	
137	Methods
138	

139

Design and data collection

140	
141	A descriptive cross-sectional survey was conducted. Data were collected in 2016 from patients with
142	knee OA (N=60) who had undergone TKA in a Finnish university hospital. Patients visited the
143	outpatient clinic the decision to perform TKA was made and their willingness to participate in the
144	study was also assessed at this visit. Patients participated in group counselling before TKA at the
145	hospital by a nurse and a physiotherapist. The group counselling included information about knee
146	arthroplasty in terms of pre- and post-stages, including mobility, follow-up, and side effects, how to
147	prepare for surgery and the hospital stay. Inclusion criteria for the study were: 1) patients who have
148	undergone TKA, 2) patients were adults (aged 18 or older) and 3) there was no background trauma
149	or injuries.
150	
151	The data were collected from TKA patients 6-8 weeks after TKA using a questionnaire; a Quality of
152	Counselling Instrument (CQI, Kääriäinen 2007). The CQI contains four main dimensions
153	(comprising 84 items), but in this survey two main dimensions were used: content of counselling
154	(19 items) and implementation of counselling (11 items). The responses were measured using a 4-
155	point Likert scale, ranging from one (strong disagreement) to four (strong agreement). Background
156	data were collected, with a total of 35 background variables. The questionnaire was sent to study
157	participants by mail six to eight weeks after their surgery; they were asked to return the
158	questionnaire to a research assistant within two weeks of receipt. Validity, and reliability of the CQI
159	has been assessed as good in previous studies (Kääriäinen 2007, Kääriäinen et al. 2011, Oikarinen
160	et al. 2017, Rajala et al. 2018, Kaakinen et al 2019, Kaakinen et al. 2020); Cronbach's alpha values
161	have varied from 0.8 to 0.9 and indicate good internal consistency. In the present study, content
162	validity of the instrument was assessed by physiotherapists $(n = 2)$, nurses $(n = 2)$ and clinical nurse
163	specialists (n=4) in the rehabilitation units and the content of the instrument was modified to suit
164	the target group of the study regarding things such as symptoms, medication, wound monitoring,
165	restriction of physical activity, and sick leave. Cronbach's alpha values $(0.63 - 0.91)$ indicated high
166	internal consistency of the modified instrument. Participation in the survey was voluntary and a
167	research assistant mailed the questionnaire to TKA patients at home six to eight weeks after
168	surgery.
169	
170	Ethical consideration

172	This survey was approved by the Medical Director of the University Hospital; there was no need to
173	seek permission of the Ethical Committee according to the terms of the Medical Research Act
174	(488/1999) and its amendments (295/2004). The study participants replied anonymously: no
175	personal data was collected from the participants. As it is not possible to trace personal data to
176	individuals there was no need to anonymize the information. In accordance with the EU Data
177	Protection Act (GDPR, 2018), this study adhered to data protection processes.
178	
179	Information about the study was sent to participants by normal mail. After signing the informed
180	consent form and completing the questionnaire, the participants sent the documents back to the
181	hospital marked for the attention of the research assistant. Participation in the study was voluntary,
182	and postage for return of forms and papers was prepaid. Participants were able to obtain additional
183	information about the study from the cover letter and – if necessary – by contacting the study
184	director. This study followed the principles of the Helsinki Declaration (World Medical
185	Association, 2013).
186	
187	Data analysis
188	
189	The data analysis was conducted using IBM SPSS version 27. Descriptive statistics (frequencies,
190	percentages, means) were used to describe the demographics and clinical variables. Few answers
191	were missing, and missing values were replaced by means.
192	
193	The principal component analysis (PCA) was used to calculate sum variables. Sum variables were
194	categorized into three categories based on means and histograms. The values 1 to 1.99 represented
195	poor counselling, 2 to 2.99 satisfactory counselling and 3 to 4 good counselling. Cronbach's alpha
196	values were between 0.63 and 0.91 (see Table 1). Three sum variables were identified relating to
197	the content of counselling: 'the disease and its treatment', 'recovery from treatment' and 'physical
198	activity'. Two sum variables were identified for implementation of counselling: 'interaction during
199	counselling' and 'patient-centred counselling'.
200	
201	Background variables (age, gender, BMI, physical activity, form of housing, QOL and pain) were
202	categorized into two categories based on mean and histogram. The relationships between the
203	background and sum variables were tested using the Chi-Square test (x ² -test). Differences in mean
204	scores between background and sum variables were tested using a Mann-Whitney U test and t-test

205	based on distribution. Pearson correlation coefficients were measured from results between sum
206	variables and background variables (Polit & Beck 2017).
207	
208	Findings
209	
210	In total, 42 questionnaires were returned; four questionnaires were rejected because 50% of the
211	answers were missing. The response rate was 70% (n=38). Over half of participants (58%, n=22)
212	were female and the mean age was 68 years (range 49-84). Just over a quarter of patients (28.9%,
213	n=11) lived alone and some were overweight (42.1%, n=16) or obese (31.6%, n=12). Most patients
214	(88%, n=33) had moderate pain before TKA and the TKA surgery had decreased their pain (Table
215	2).
216	
217	
218	Content of counselling
219	
220	The content of counselling focused on the disease and its treatment, recovery from treatment, and
221	physical activity. Most of the participants (75.4%) received good quality counselling. Men (81.2%)
222	were less satisfied with the content of counselling than women (71.2%), but that was not
223	statistically significant.
224	
225	Disease and its treatment
226	
227	Just over half of the patients (52.6%, n=20) received good counselling about the disease and its
228	treatment, while it was unsatisfactory for 15.8% (n=6) of patients. There were differences between
229	patients' BMI and counselling on disease and its treatment: overweight (62.5%, n=10) and obese
230	(58.3%, n=7) patients received good counselling about the disease and its treatment; normal weight
231	(50%, n=5) and overweight (25%, n=4) patients stated that counselling about the disease and its
232	treatment was satisfactory.
233	
234	Counselling about the disease and its treatment was good in the age range 49-68 (52.6%, n=10), but
235	there were a few patients (15.8%, n=3) who received unsatisfactory counselling. Patients from the
236	age range 69–84 (52.6%, n=10) felt that counselling was good and only a few patients (15.8%, n=3)
237	received satisfactory counselling in the disease and its treatment. Patients who lived with a partner

(59.3%, n=16) received good counselling in the disease and its treatment. Patients (54.5%, n=6) 238 who lived alone stated that they had received more satisfactory disease and treatment counselling 239 than patients who lived with a partner (22%, n=6). 240 241 TKA significantly improved patients' QOL (71.1%, n=27). Patients who felt that TKA improved 242 significantly their OOL received good (66.7%, n=18) or satisfactory (29.6%, n=8) counselling in 243 disease and its treatments. Some patients (28.9%, n=11) felt that TKA impacted only marginally on 244 QOL. Patients whose TKA improved marginally their QOL reported receiving satisfactory (36.4%, 245 n=4) or unsatisfactory (45.5%, n=5) counselling in disease and its treatment. For most patients 246 (78.9%, n=30) TKA reduced significantly their pain. Patients who received good (66.7%, n=20) or 247 248 satisfactory (30%, n=9) counselling in disease and its treatment felt that TKA significantly reduced pain. 249 250 There was correlation between disease and its treatment counselling and QOL (r=-0.553, p=0.003) 251 and pain (r=-0657, p=0.000). Most of the patients (78.9%, n=30) evaluated that pain had been 252 reduced significantly after TKA; only a few of the patients (21.1%, n=8) stated that TKA only 253 254 marginally affected pain. From ages 49–68 (78.9%, n=15) and 69–84 (78.9%, n=15) TKA reduced significantly pain. Gender did not have any correlation to pain: both men (46.7%, n=14) and women 255 (53.3%, n=16) reported that TKA significantly reduced pain. For patients living alone (72.7%, n=8) 256 or with a partner (81.5%, n=22) pain was reduced significantly. Almost all patients who had a BMI 257 of >30.1 (91.7%, n=11) reported that pain was reduced significantly, and for patients who had BMI 258 18.5–25 TKA reduced pain significantly. 259 260 Recovery from treatment 261 262 Most patients (81.6%, n=31) received good counselling in recovery from treatment. Normal weight 263 (80%, n=8), overweight (87.5%, n=14) and obese patients (75%, n=9) received good counselling in 264 265 recovery after TKA. A few of overweight the patients (25%, n=3) stated counseling was satisfactory. 266 267 In age group 49-68 (78.9%, n=15) and older patients with age 69-84 (84.2%, n=16) received good 268 269 counselling in recovery from treatment. Also, counselling in recovery from treatment was good 270 among patients who lived alone (63.6%, n=7) or with a partner (88.9%, n=24).

272	TKA improved significantly QOL and those patients (88.9%%, n=24) estimated counselling of
273	recovery from treatment to be good and a few of patients evaluated it as a satisfactory (11.1%, n=3)
274	Patients (63.6%, n=7) who thought that TKA improved marginally their QOL felt that recovery
275	from counselling was good and few of them (36.4%, n=4) stated that it was satisfactory. Patients for
276	whom counselling in recovery from treatment was good (86.7%, n=26) or satisfactory (13.3%, n=4)
277	reported that TKA significantly reduced pain.
278	
279	Physical activity
280	
281	The great majority of patients (92.1%, n=35) apparently received good counselling in physical
282	activity. The counselling of normal weight (90%, n=9), overweight (87.5%, n=14) and obese
283	(100%, n=12) patients was good. Younger patients aged 49-68 (89.5%, n=17) and older patients
284	aged 69-84 (94.7%, n=18) received counselling about physical activity that was good. There were
285	only a few patients who were unsatisfied with counselling of physical activity in both age groups.
286	Patients who lived alone (90.9%, n=10) and those living with a partner (92.6%, n=25) felt that
287	counselling with regard to physical activity was good.
288	
289	Patients who stated that TKA improved significantly (96.3%, n=26) or marginally (81.1%, n=9)
290	QOL felt that counselling in physical activity were good. Those patients for whom TKA reduced
291	significantly pain recorded that counselling of physical activity (96.7%, n=29) was good.
292	
293	Implementation of counselling
294	
295	The implementation of counselling focused on interaction during counselling and patient-centred
296	counselling. Most of the TKA patients (93.1%) found that implementation of counselling was of a
297	good.
298	
299	Interaction during counselling
300	
301	Almost all TKA patients' (97.4%, n=37) interaction during counselling was good and counselling
302	was implemented in a patient-centred way. Normal weight (100%, n=10), overweight (93.8%,
303	n=15) or obese (100%, n=12) patients' interaction during counselling was good and they had been
304	encouraged to ask questions. The two age groups' – 49–68 (100%, n=19) and 69–84 (94.7%, n=18)
305	- interaction during counselling was also good. The interaction during counselling of patients

. . .

306	(96.3%, n=26) who lived with a partner or patients (100%, n=11) who lived alone was good. For
307	most of the patients (96.3%, n=26) TKA improved significantly QOL, and for all of the patients
308	(100%, n= 11) whose TKA improved marginally QOL, interaction during counselling was good.
309	TKA reduced significantly pain for most patients (96.7%, n=29) and their interactions during
310	counselling were also good.
311	
312	Patient-centred counselling
313	
314	Most patients (89.5%, n=34) have received patient-centred counselling; only a few (10.5%, n=4)
315	asserted that counselling was not patient-centred. Normal weight (90%, n=9), overweight (81.3%,
316	n=13) or obese (100%, n=12) patients received patient-centred counselling. Patients from age 49–
317	68 (89.5%, n=17) and age 69–84 (89.5%, n=17), living with a partner (88.9%, n=24) or living alone
318	(90.9%, n=10) have received patient-centred counselling. TKA improved significantly QOL of
319	patients (92.6%, n=25) and those (81.1%, n=9) whose QOL improved only marginally received
320	good patient-centred counselling. Patients whose TKA reduced significantly (90%, n=27) or
321	marginally (87.5%, n=7) pain received good patient-centred counselling.
322	
<i>322</i>	
323	Discussion
	Discussion
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323 324	
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Data were collected with the CQI instrument (Kääriäinen, 2007) which was modified by a group of

physiotherapists (n=2), nurses (n=2) and clinical nurse specialists (n=4). The instrument was

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modified to ensure its suitability for the phenomenon under study. The CQI instrument has 374 indicated high internal consistency in previous studies, and Cronbach's alpha values have also been 375 recorded as high (Kaakinen et al. 2012, Oikarinen et al 2017, Rajala et al. 2018, Kaakinen et al. 376 2019, Kaakinen et al. 2020). In this study the Cronbach's alpha values were high (range 0.63–0.91) 377 which demonstrated good internal consistency, while PCA indicated good construct validity. 378 Questionnaires for this study were collected by mail, and the response rate was 70% which can be 379 considered quite good (Polit & Beck 2017). However, the ultimate number of participants was low 380 (n=38), which may negatively affect the generalizability of the study results (Four questionnaires 381 were rejected, because most of the answers were missing; for some reason those patients had 382 stopped filling out the questionnaire). This study was a one-center study, so the results may not be 383 directly applicable at national or international level due to the small sample size, but the findings 384 strengthen the existing knowledge base. 385 386 **Conclusion** 387 388 Based on the results of this study, TKA patients were satisfied with the counselling they had 389 390

Based on the results of this study, TKA patients were satisfied with the counselling they had received. Counselling about disease and its treatment and patient-centred counselling are beneficial to patients' QOL and experience of pain. This study confirms previous research findings and, based on the study outcome, clinicians should be encouraged to develop more diverse patient counselling methods to make them even more effective.

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703 Table 1. Sum variables, number of items and Cronbach's alpha values.

Mean variable name	Number of items	Cronbach's alpha
Content of counselling		
Disease and its treatment	8	0.88
Recovery from treatment	7	0.84
Physical activity	3	0.63
Implementation of counselling		
Interaction during counselling	7	0.91
Patient-centred counselling	4	0.75

706 Table 2. Background information of knee arthroplasty patients (n=38).

	n	%
Gender		
Female	22	57.9
Men	16	42.1
Age (mean 68)		
49–62	13	34.2
63–72	12	31.6
73–84	13	34.2
Body mass index		
18.5–25	10	26.3
25.01–30	16	42.1
>30	12	31.6
Form of housing		
Alone	11	28.9
With partner	27	71.1
Pain before TKA		
Mild	0	0
Moderate	33	86.8
Severe	5	13.2
TKA reduced pain		
Significantly	12	31.6
Satisfactorily	18	47.4
Marginally	8	21.1
QOL improved after TKA		
Significantly	13	34.2
Satisfactorily	14	36.8
Marginally	11	28.9
Physical activity after TKA		
Significantly	10	26.3
Satisfactorily	14	36.8
Marginally	14	36.8

Ethical Approval

This survey was approved by the Medical Director of the University Hospital; there was no need to seek permission of the Ethical Committee according to the terms of the Medical Research Act (488/1999) and its amendments (295/2004).

Financial disclosure

In this study, there are no financial disclosure.

Conflict(s) of interest

There are no conflicts of interest arising from this study.